COMPUTER 16 - Interviews UNIVERSITY OF MASSACHUSETTS AMHERST. DEPARTMENT OF COMPUTER SOLENCE. CMPSC 580/590 FALL

COMPUTER SCIENCE 9:05-10:35 Doris Peterson and Fred Zinn OIT

- Beyond the obvious, what are the differences and similarities between student and faculty use of WebCT? Differences between faculty and TA/grader use?
- Are separate user interfaces needed?
- Is/should the ability to "install/modify content" (e.g., calendar entries, documents, notes) be available to students?
- What are the primary security requirements that must be supported by any tool that would be integrated within a CMS?
- How are authentication and registration handled?
- Which parts, if any, of the system are available without loginin?
- How important are usability and ease of learning?
- How much time are faculty/staff willing to put into learning a new CMS tool?
- What is your experience with UI, performance and intereactivity issues?
- What other requirements might you have for this system?

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SCIENCE 9:05-10:35 Doris Peterson and Fred Zinn OIT

- What are the most and least used tools within WebCT?
- Of the most used tools, which might have to be interfaced.
- Homework management system?
- · Repository of course materials?
- Workflow management system?
- Project management system?
- Calendar?
- Gradebook?
- · What interaction is supported now between WebCT, Peoplesoft, and other systems?
- What should be supported that is not now supported?
- What are the technical details or where can we find them?
- How is rostering handled?

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COMPUTER SCIENCE 9:40-10:20 Steve Battisti Interface to OWL

- Please, give us a brief overview of OWL
 - Does OWL handle specific completion deadlines? If so does it allow for late submission?
 - How does OWL handle "essay" questions (or any text or other submission too complicated to automatically grade)/
 - Can OWL support group work?
 - What types of users use OWL and what are their "rights" and privileges?
- You are developing an interface for OWL to WebCT or "embedding" OWL in WebCT; what do you see as the major hurdles?
 - · How is rostering handled now? How will you handle it in WebCT?

COMPUTER SCIENCE 9:40-10:20 Steve Battisti OWL Interface

- How might OWL interface to the following "tools" in a Sakai
- Homework management system? (see brief description
- Repository of course materials?
- Workflow management system?
- Project management system?
- Calendar?
- Gradebook?
- What is your assessment of Sakai as a CMS/LMS?
- Will it be easy to extend and to incorporate tools?
- Will it be easy to maintain, upgrade, etc.
- What other requirements might you have for this system?

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